

ST ANSELM'S CATHOLIC PRIMARY SCHOOL

CODE OF CONDUCT FOR PARENTS, CARERS AND VISITORS

Learning and growing together, through prayer, belief and love

This Code of Conduct was reviewed by the Resource Committee of the Governing Body on 17th March 2021 and presented to the full Governing Body on 19th April 2021

INTRODUCTION

St Anselm's Catholic Primary School is a nurturing learning community. We believe pupils learn best in a safe and supportive environment based on respect and trust and underpinned by an effective partnership between parents and staff. High standards of behaviour are required of pupils, and staff are expected to act professionally at all times. The positive support of parents and carers is necessary and highly valued by the school.

This Code of Conduct for Parents, Carers and Visitors has been adopted and agreed by the school's Governing Body. It provides a reminder to all parents, carers and visitors to our school about the conduct expected of them. It sets out both what they should aim to do, and conduct which will not be tolerated. This is so that our children can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

This code complements the school's 'Complaints Policy' which is designed to deal with parental concerns or complaints in a sensitive and mutually supportive manner.

EXPECTATIONS

We expect parents and carers (and, where appropriate, visitors) to:

- Respect the caring ethos and values of our school
- Work together with school staff for the benefit of their children
- Treat all members of the school community with respect using appropriate language and behaviour
- Approach the school to help resolve any issues of concern
- Where appropriate, clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue
- Promote good behaviour of your own children at all times, especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour (but avoid using teachers as a threat if your child misbehaves)
- Adhere to COVID risk measures in place, including social distancing, staggered arrival and departure times and face coverings in and around the school premises

We expect parents and carers (and where appropriate, visitors) who travel to the school by car to:

- Respect the residents in the roads surrounding the school, by ensuring that you do not stop or park your car in a way that obstructs their access in or out of their property
- Show courtesy at all times to other parents, road users and school staff when dropping off and collecting children, by parking considerately and avoiding verbal confrontation or exchange
- Ensure you do not park in the church car park when dropping off and collecting children, nor obstruct the entrance or exit

In order to support a peaceful and safe school environment, the school will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive or other inappropriate behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises
- Approaching another parent or child in order to discuss or chastise them because of an issue between the children, (Such an approach to a child may be seen to be an assault on that child and may have legal consequences) – please talk to a member of staff to resolve problems
- Using loud or offensive language or displaying temper
- Threatening, in any way, a member of school staff, visitor, fellow parent/carers or pupil
- Using physical or verbal aggression towards another adult or child, including physical punishment of your own child on school premises
- Any other behaviour, verbal or otherwise, which could be considered to be inappropriate, offensive, or abusive
- Sending abusive or threatening e-mails, text/voicemail/phone messages, or other written communications to anyone within the school community
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/carers/staff at the school on Facebook or other social media (See [Appendix](#) below)
- Damaging or destroying school property
- Smoking, taking illegal drugs or the consumption of alcohol* on school premises (*alcohol may only be consumed during authorised events)
- Bringing dogs (other than guide dogs) into the school playgrounds
- Taking photographs with phones or other devices on school premises without permission from the school

If we are unable to resolve issues in a reasonable manner, the school may have to ban parents/carers/visitors from entering the school grounds, and in extreme cases we may need to involve the police.

We trust that parents, carers and visitors will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

We ask that parents and carers ensure they make all persons responsible for collecting their children aware of this policy.

Appendix

Inappropriate use of social network sites

Social media websites are being used increasingly to fuel campaigns and complaints against schools, head teachers, school staff, and in some cases other parents/pupils. The governors consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the head teacher or the chair of governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

Libellous or defamatory posts

In the event that any pupil or parent/carers of a pupil being educated at the school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be

reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

Cyber bullying

We take very seriously the issue of cyber bullying by one child or a parent to publicly humiliate another by inappropriate social network entry. We will deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare. In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites.